

**Let's Rethink Tomorrow
and change the world together**

**Top lessons learned in delivering
innovation to our customers...**

**Mike Hess, Ph.D.
Sr. Mgr. of Process Innovation**

Novozymes in Numbers

30+

different industries

24.7%

EBIT margin

700+

products

6,000+

employees

6,500+

granted patents and
pending patent

50

New products
In last 5 years

48%

MARKET SHARE
Within industrial enzymes

DKK 11,746

million sales

Product Discovery through Production*

Biotechnology Research (BTR)



- Protein Engineering
- High Throughput Screening

Applied Discovery



- Assays
- Protein Chemistry
- Application tests
- Customer tests

Development



- Strain development
- Pilot plant (SO)
- Safety/Toxicology
- Regulatory

Production

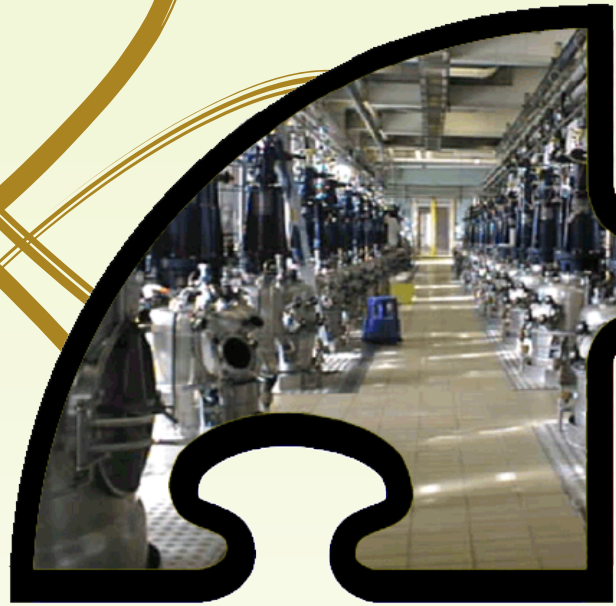


- Process/Product Qualification
- Customer Trials
- Daily Business
- Process Optimization

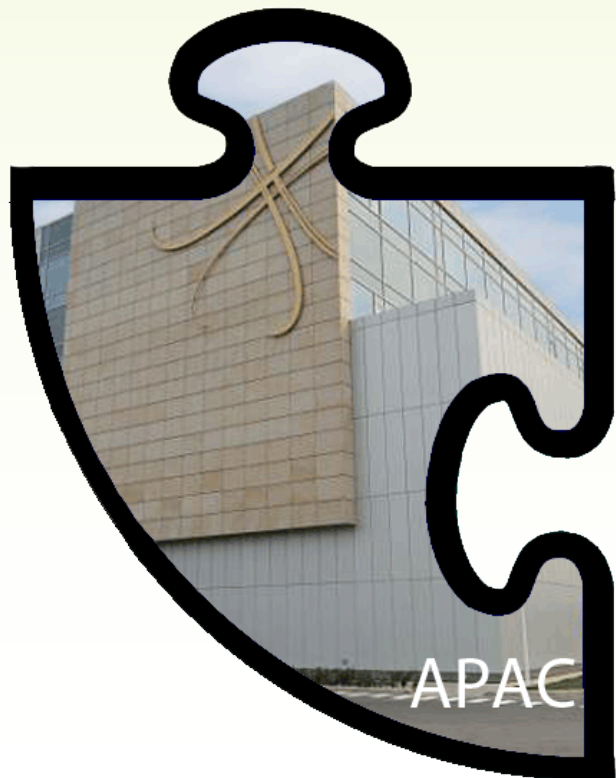
Business Development

Patents & Collaborations

* Illustrates a typical flow from Proof of Concept to Sales.



NA



APAC



EU

Global Launch Capabilities

One Set of Goals

Path to Product Commercialization involves many areas

System to define goals for areas and handover critical

Organizational support: Essential

Scientists → Lab technicians →
Engineers → Operators

Development Managers →
Manufacturing Managers



Common goals for peer groups and commitment is critical

Local Pilot Facilities are Critical

All major
production sites
have pilot facilities

Global marketplace
drives multiple
production sites

Every site has its
local raw materials,
and factory specific
requirements

Requirement to
deliver identical
products to
customers



SALES OFFICES

PRODUCTION

RESEARCH

Minimize Risk and Cost in Product/Plant Development

Parallel projects:

- Develop the process
- Build the factory to produce it

Clearly define timelines and uncertainties for both processes

Identify path to best minimize risk/cost to manage uncertainties in process

- How to best shorten critical path with least risk or cost

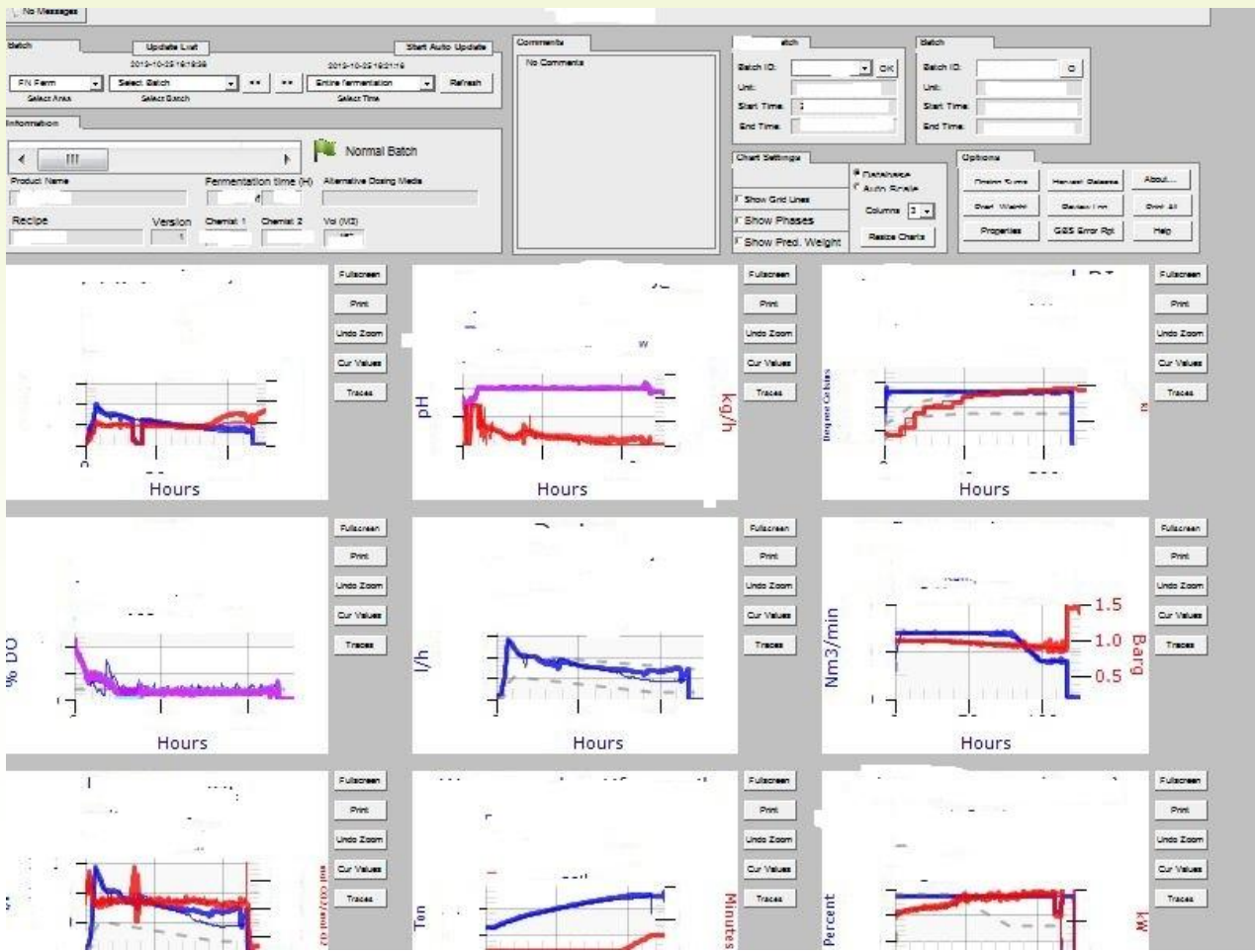


Data Must Be Easily Comparable

Globally:
different units,
different scales,
different equipment

Data able to be
viewed objectively

Critical for site shifts,
process comparisons,
and upscaling



Science in Manufacturing - Know the Baseline

Shop floor

- Staff on site ~25% of the time
- Operations responsible for daily production



Operator certification

- Demonstrate skills operating unit operations
- Ensures consistency



Manufacturing Staff

Understand plant capabilities

Same certification program —
operator before engineer

Identify gaps early and lead
plant improvements



Questions?